

HAAM 2017 YEAR IN REVIEW

2017 Financial Report

More than \$2.4 million raised for disaster relief
 \$1.1 million of volunteer hours provided by 3898 volunteers (46,042 hours)
 More than \$867,000 in Resale Revenue
 \$1.18 million of food donated
 \$2.74 million in grants received
 \$571,072 Individual donations
 \$85,141 covenant and church donations
 Less than 10% of all revenue used for administrative expenses
 A 4-Star rating from Charity Navigator and Platinum rating from GuideStar



...A mission

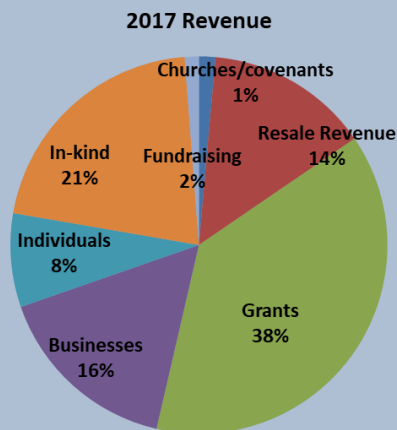
For 28 years, HAAM has endeavored to instill a sense of dignity and respect in each client, visitor, volunteer and staff person when entering and leaving our facility. That means focusing on the needs of the client and meeting them where they are; serving clients with integrity and refrain from judgment of their individual situation; and embracing, valuing, and championing diversity of all clients, volunteers and staff persons.

...of help

The overwhelming majority of clients come to HAAM in crisis. They need help meeting their immediate basic needs. 16,123 unduplicated clients walked through the doors in 2017; they received more than 725,964 units of service, such as food, clothing, shelter, counseling, education, and employment assistance.

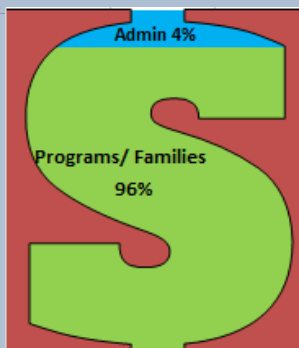
...and hope

What makes HAAM special is the ability to provide not just for a client's immediate needs, but for their long term success. Clients meet with a volunteer navigator who helps them to assess their situation and identify realistic opportunities to begin moving out of crisis. Case managers and social workers provide a support network while clients enhance educational outcomes, begin new jobs, learn financial literacy skills, and work on family relationships.



WHERE DOES YOUR DOLLAR GO?

96% - programming
 4% - administration



Help HAAM to continue to give HELP and HOPE to our neighbors in need!
 \$15,000 provides more than 6,000 meals to individuals and families in need
 \$10,000 provides school supplies for 380 children
 \$5,000 helps 12 families pay their rent and avoid homelessness
 \$2,500 helps a single mom complete a Certified Nursing Assistant course
 \$1,000 helps 12 seniors keep their electricity on during the hot summer months

Humble Area Assistance Ministries (HAAM) VISION:

Meet immediate basic living needs; promote self-sufficiency; partner with other community agencies/ organizations to continue to assist those in the community; proactively seek new resources and tools to serve those in need.

Why does HAAM's work matter?

"Last year we learned a lot," said Millie Garrison, HAAM's Executive Director. "We learned that when a natural disaster hits our community, people who never thought they would need help turned to HAAM, and we also learned that HAAM has the ability to dig deep and respond to that need, disbursing more than \$2.2 million at HAAM and as administrators of the Lake Houston Area Relief Fund in 2017 and raising another \$875,000 to disburse in 2018."

In a normal year, HAAM sees upwards of 15,000 clients – last year that number hit 16,123. And while the majority were seeking HAAM's wraparound social services – Basic Needs, Education, Employment, Senior Services, Family Services and Supportive Services – hundreds of others turned to HAAM for disaster relief. Among them were countless flood victims who had once volunteered with or donated to HAAM. Our neighbors-helping-neighbors approach, which is part of HAAM's core vision, allowed clients from all different backgrounds to receive assistance with dignity.

There are countless reasons that cause a family to find themselves in a crisis situation. HAAM is here to offer solutions. In the short term, that means providing food, housing assistance, and clothing. It also means connecting clients with meaningful programs that, with hard work and support from case managers and dedicated volunteers, empower each client to reach their potential with the goal of moving them into a stable, safe, and productive life. That matters to that client, their family, their neighbors, and each and every one of us in our community.